

## TC-L4 Observer Feedback Skills

Name of observer:

Date:

Name of peer/tutor giving feedback to the observer:

Medium of the session (delete as appropriate): In-person/online/telephone

1. Did the observer own the feedback? How? Did the observer have their camera on (if working online) and did they make eye contact with the counsellor while giving feedback?

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2. Did the observer start with positive feedback regarding the session? How?

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3. Give an example of the observer giving specific feedback rather than general comments.

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4. Was the observer able to offer feedback on how the counsellor's use of skills affected the counselling relationship? How?

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5. Did the observer comment on the counsellors ability to use digital skills? (move to the next question if the medium was in-person or on the telephone)

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6. How well did the observer feedback on areas that could be improved upon?

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7. Did the observer avoid using jargon in their feedback?

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8. How was the person receiving the feedback involved in the process?